

# New Page

Search for [www.tawk.to](http://www.tawk.to) and log in - with your email address and password.

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Customers access 'The Chat' through the website - you will receive a notification when the customer is looking for advise.

The notification will come through your headset.

This site is also a good way to monitor how many customers are currently online.

Customer on line -

How to answer request /send message

General Responses

Contact email direction

Whisper Tab

Use of emojiis

Closing the chat

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Revision #3

Created 17 October 2023 08:12:48 by Frances McCorry

Updated 17 October 2023 12:17:25 by Frances McCorry