

Troubleshooting Summa Plotter

Onyx Thrive CutCenter won't send files to plotter

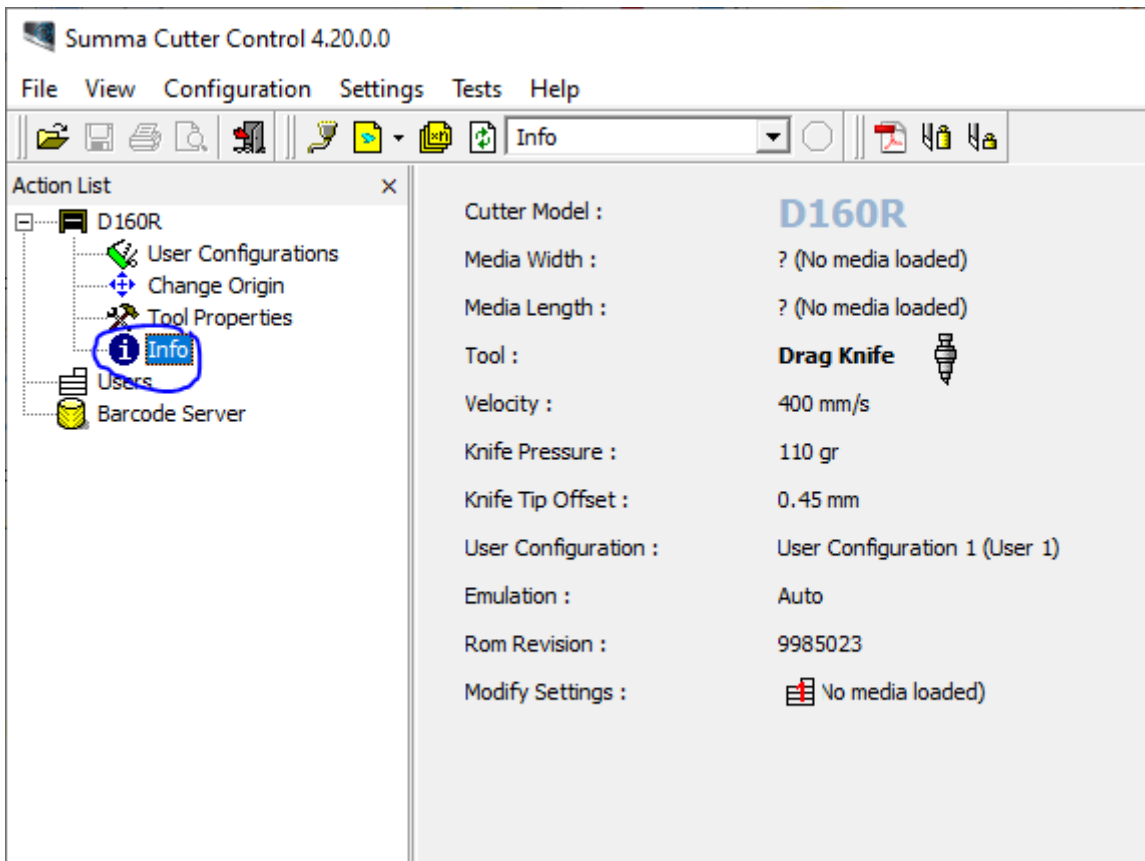
Problem

When clicking Cut Now nothing happens

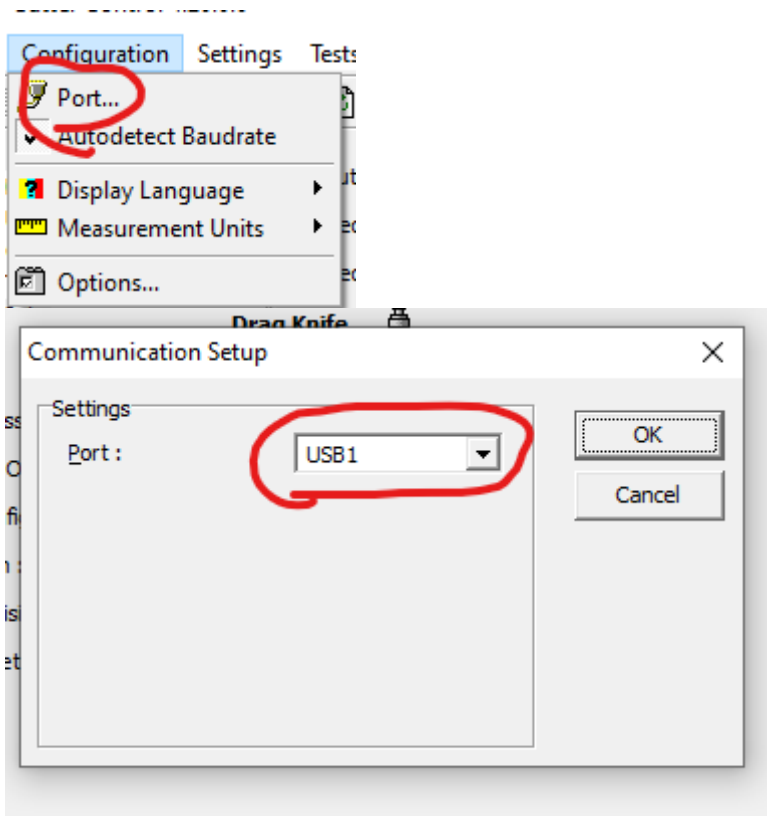


Solution

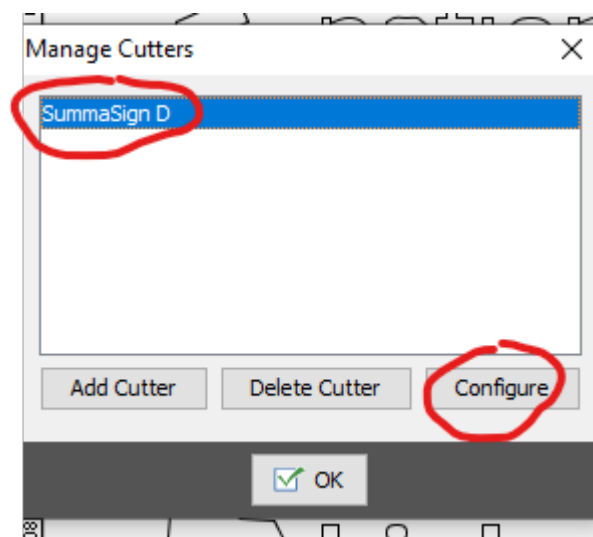
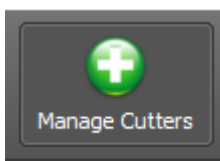
1. **Make sure plotter USB is plugged in correctly**
2. **Check that Summa Cutter Control can see and communicate with Plotter**

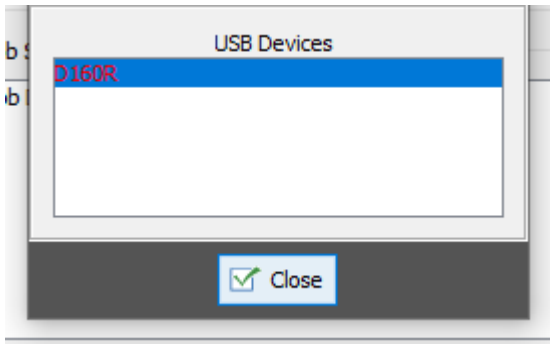


3. Check the Port that the Summa is on



4. Match the port in Onyx Thrive to the one in Summa Cutter Control





5. **MAKE SURE YOU CLOSE DOWN SUMMA PLOTTER CONTROL**

Revision #1

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