Troubleshooting Summa Plotter
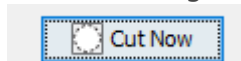
Onyx Thrive CutCenter won't send files to plotter
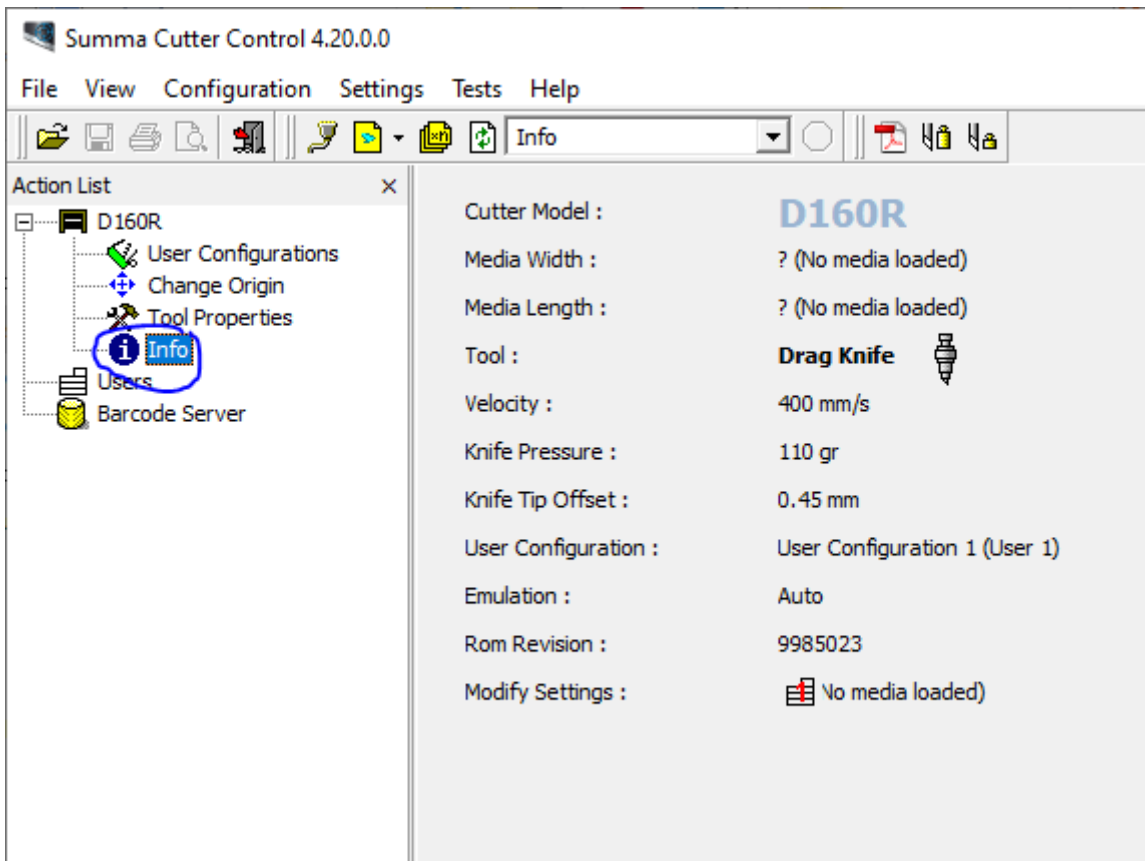
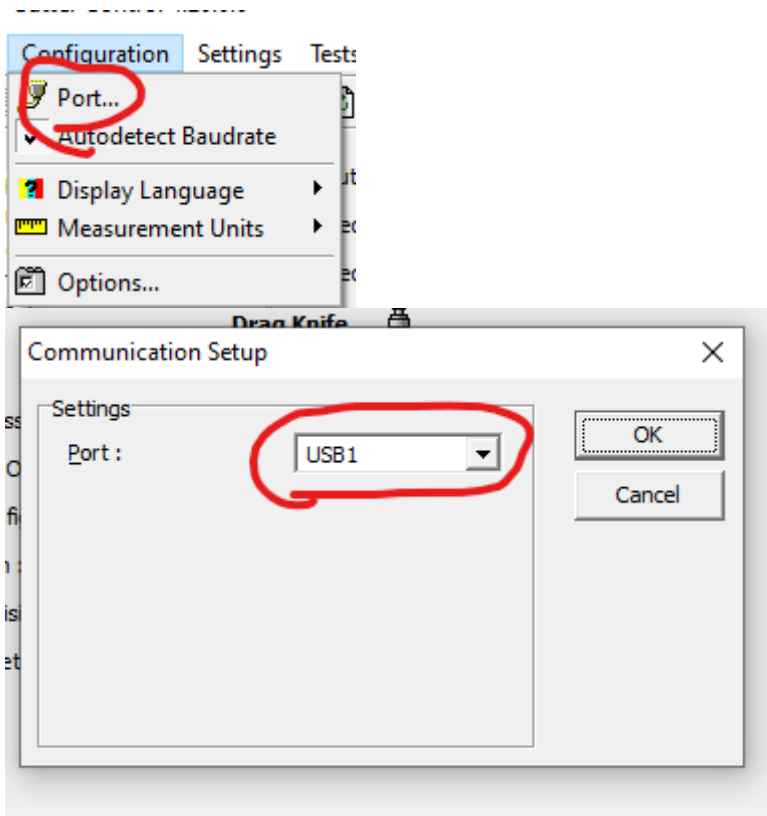**Problem**

When clicking Cut Now nothing happens
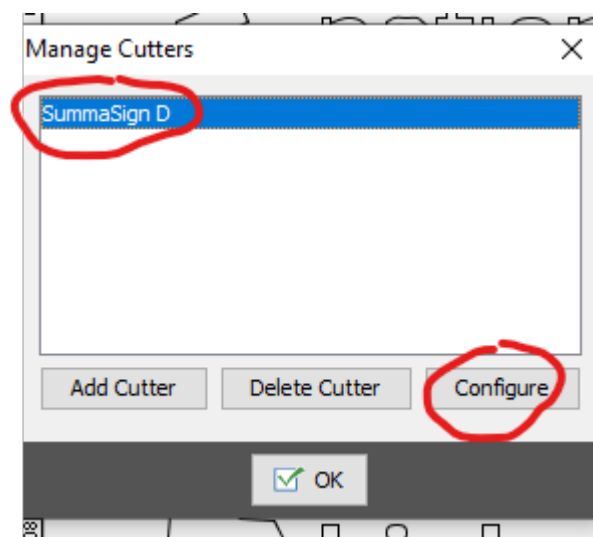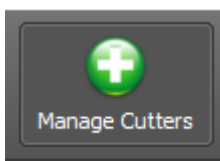

Solution

1. **Make sure plotter USB is plugged in correctly**
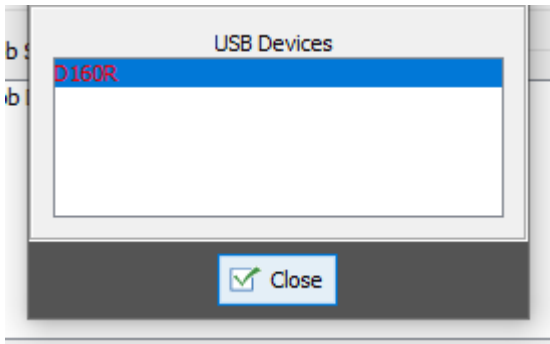2. **Check that Summa Cutter Control can see and communicate with Plotter**

3. Check the Port that the Summa is on

Configuration Settings Tests

- Port...
- Autodetect Baudrate

- Display Language ▶
- Measurement Units ▶
- Options...

Drag Knife

Communication Setup   ✕

Settings

Port :   USB1   ▼

OK

Cancel

4. Match the port in Onyx Thrive to the one in Summa Cutter Control

Manage Cutters

Manage Cutters   ✕

SummaSign D

Add Cutter   Delete Cutter   Configure

☑ OK

Port Settings

USB   ∨   Setup

USB Devices

D160R

☑ Close

5. MAKE SURE YOU CLOSE DOWN SUMMA PLOTTER CONTROL

Revision #1
Created 18 May 2022 11:43:25 by Admin
Updated 18 May 2022 11:53:29 by Admin