

# Technical New Start Details

## Email Settings

<b>Email</b>	matt.parris@maticmedia.co.uk
<b>Alias</b>	matt.parris@graphicwarehouse.co.uk
<b>Initial Password</b>	N/A
<b>IMAP Host</b>	mail.maticmedia.co.uk
<b>SSL</b>	Yes
<b>Port</b>	993
<b>SMTP Host</b>	mail.maticmedia.co.uk
<b>SSL</b>	Yes (or TLS)
<b>Port</b>	587

## Your General Access Information

Feature	Link	Username	Password
Email	<a href="https://webemail.maticmedia.co.uk">https://webemail.maticmedia.co.uk</a>	matt.parris	As above
Chat	<a href="https://chat.maticmedia.co.uk">https://chat.maticmedia.co.uk</a>	matt.parris	N/A
Zammad (Ticket System)	<a href="https://cs.maticmedia.co.uk">https://cs.maticmedia.co.uk</a>	matt.parris@maticmedia.co.uk	popcorn
Manual	<a href="https://manual.maticmedia.co.uk">https://manual.maticmedia.co.uk</a>	your email	same as MaticTrack
Matic Track	<a href="https://matictrack.maticmedia.co.uk">https://matictrack.maticmedia.co.uk</a>	your email	popcorn

CRM	<a href="https://crm.maticmedia.co.uk">https://crm.maticmedia.co.uk</a>	your email	same as MaticTrack
OpenVPN	NA	matt	popmatt@001

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