Order Process

This journey is used to map a customers interaction when an order is placed.

```
                    ●

            Customer Places        ✉
               Order

Is
customers                              Yes
first order?    ◇─────────────────────────────┐
                                              │
        No                                    │
                                              ▼
            Order Accepted into    ◄───  Send thank you for   ✉
               Production                 first order email

            Order Dispatch Date    ✉
            Confirmed Email

            Order undergoes        🗄
              Manufacture

            Order is Dispatched

            Order Dispatch Email   ✉
                Sent
```