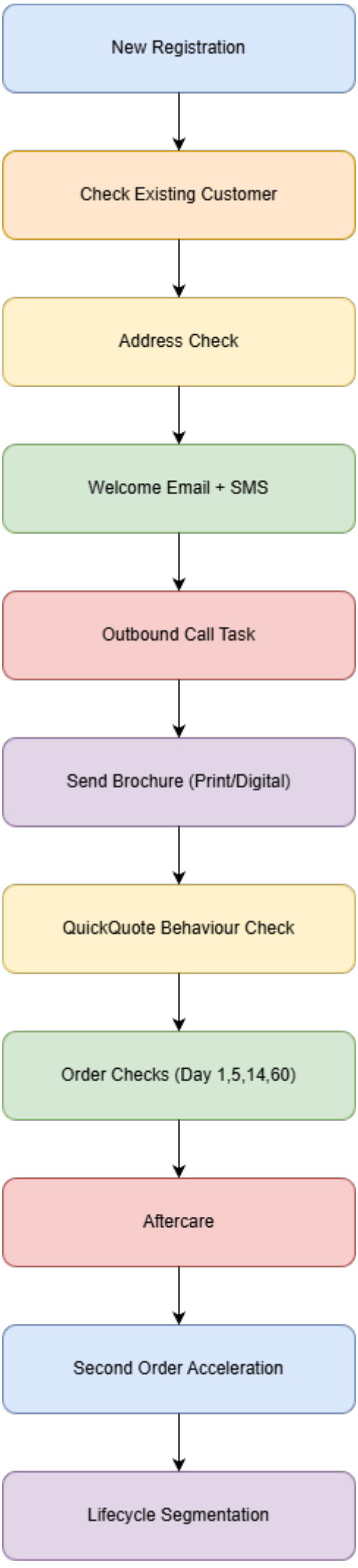
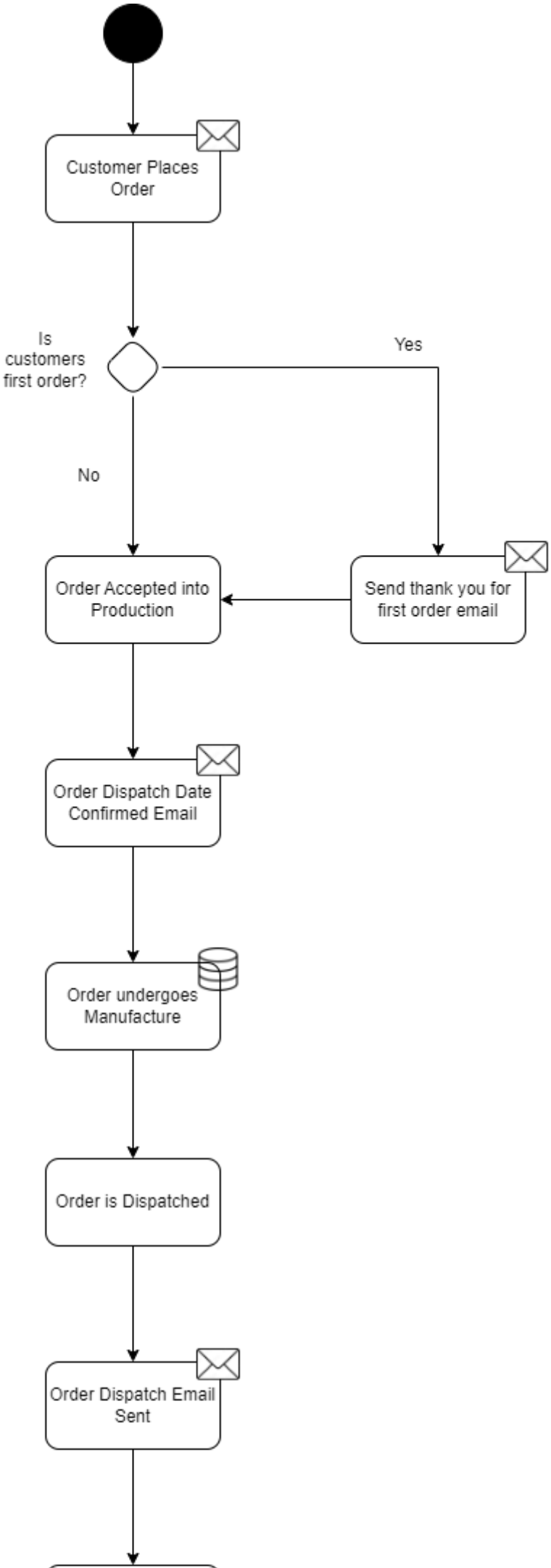
Order Process

This journey is used to map a customers interaction when an order is placed.


New Registration
Check Existing Customer
Address Check
Welcome Email + SMS
Outbound Call Task
Send Brochure (Print/Digital)
QuickQuote Behaviour Check
Order Checks (Day 1,5,14,60)
Aftercare
Second Order Acceleration
Lifecycle Segmentation


Customer Places Order
Is customers first order?
Yes
No
Send thank you for first order email
Order Accepted into Production
Order Dispatch Date Confirmed Email
Order undergoes Manufacture
Order is Dispatched
Order Dispatch Email Sent

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