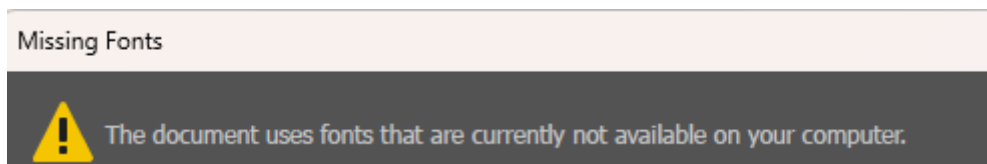# Editing a file with missing fonts or broken attachments

Issue: The file is missing fonts or broken attachments when opening in adobe illustrator.

If your computer does not have the font, we can get around it by placing the file into a new document and flattening the artwork.

Create a new file (to the correct size) and place the artwork that is broken.
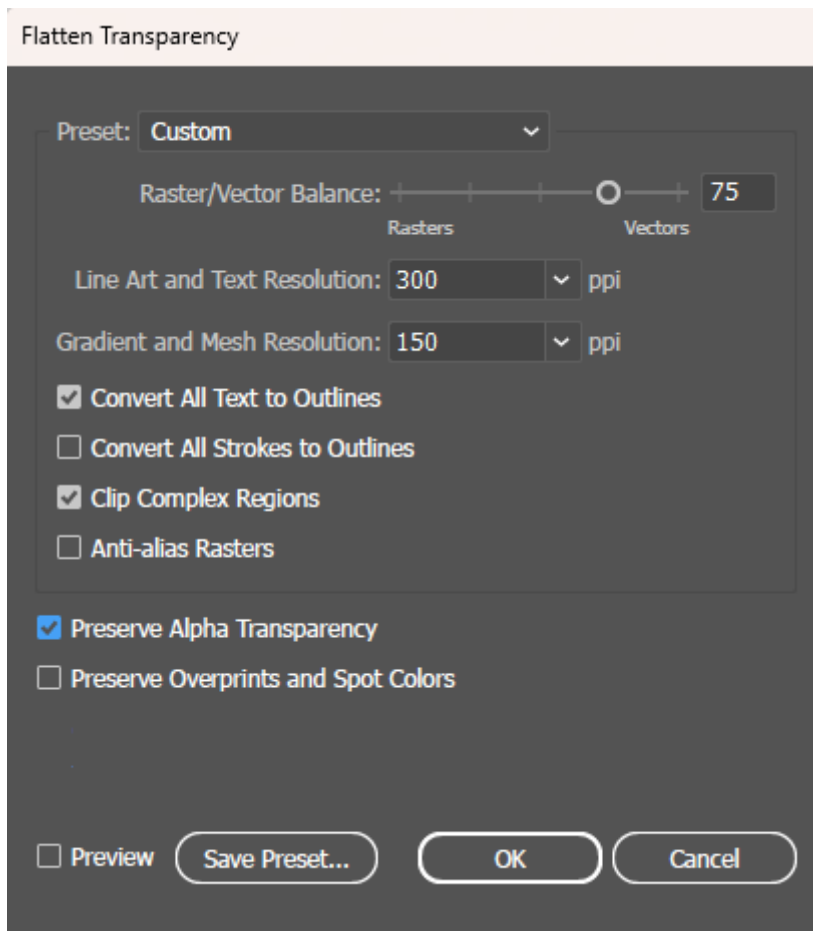
 (just click when placing so that the file comes in at 100%)

Go to **Object** and select **Flatten Transparency...**

These settings can vary on the file issue, for **text issues** make sure that converting **All Text to Outlines** is selected.

If you have an **issue with colour** (inverted colours), select **Preserve Alpha Transparency** *(check your spot colours afterwards as this converts them to process).*

Flatten Transparency

Preset: Custom

Raster/Vector Balance: 75
Rasters — Vectors

Line Art and Text Resolution: 300 ppi

Gradient and Mesh Resolution: 150 ppi

☑ Convert All Text to Outlines
☐ Convert All Strokes to Outlines
☑ Clip Complex Regions
☐ Anti-alias Rasters

☑ Preserve Alpha Transparency
☐ Preserve Overprints and Spot Colors

☐ Preview   Save Preset...   OK   Cancel

If you need to make further changes to the file, you will have to now ungroup and release clipping masks.